

30 Day Money Back Guarantee Terms

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- You must cancel your service within 30 days of the activation of your account.
- Your monthly service fee and phone adapter charges (if you purchased from us) are refundable.
- Activation and Shipping fees are non-refundable.
- You must not exceed 250 minutes of usage in the first 30 days of service.
- If you exceed 250 minutes, you will not be refunded for the first month of service.
- You are responsible for any charges for overage, international or directory assistance calls.
- All returned equipment must be in the original packaging with the UPC or bar code intact within 10 days of cancellation or the cancellation charge will not be credited.
- All components including the VoIP-NA phone adapter, cables, manuals etc. must be included for return.
- You are responsible for paying return shipping.
- The Money Back Guarantee will not be issued if you fail to meet these requirements.
- This warranty does not apply if you used your own ATA device option.