

## Requirements

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The basic requirements for a VoIP Phone Service are.

Broadband, DSL as long as it is a High-Speed Internet Connection

This could be your existing Cable, DSL, T-1 or any other kind of High-Speed Data connection to the Internet. You will be required to have at least 100kbps of bandwidth, although our service can work with as low as 32kbps.

VoIP Phone Adapter (ATA) or IP Phone (like our SPA942, see products)

You will need an ATA device (VoIP Phone Adapter). If you did not purchase the adapter from us then it will need to be unlocked and you need to have admin access. If you are currently using another service please contact your current service provider to make sure your ATA device is unlocked. Contact [support@voip-na.com](mailto:support@voip-na.com) to check compatibility of your adapter with our Service.

Fixed or Cordless Phone

You can use your existing fixed or cordless phone with an ATA device to use VoIP of North America Phone Service